North Trent Cancer Network
Network Supportive & Palliative Care Directory

Produced by HTPCG 2012
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INTRODUCTION

The North Trent Cancer Network (NTCN) Directory of Specialist Palliative Care Services has been developed to help facilitate cross working and referrals throughout the Network. The NTCN covers the geographical areas of Barnsley, Chesterfield, Doncaster and Bassetlaw, Rotherham and Sheffield. The Cancer Network recognises that patients receive their diagnosis and care in many different settings – community, hospital and hospice. The purpose of this directory is to assist everyone involved in palliative care patients and their families by providing accurate information about local supportive, palliative and end of life care services.

The 2013 directory will be made available on the North Trent Cancer Network website: www.northtrentcancernetwork.nhs.uk and will be updated annually.

If you have any comments about this directory or wish to make amendments and additions contact:

Network Lead Nurse 0114 2263436
NTPCG GPSO 0114 2263443
## CONFIGURATION OF SERVICES

### Barnsley Locality

<table>
<thead>
<tr>
<th>Population covered</th>
<th>Barnsley Metropolitan District, Population 234,397</th>
</tr>
</thead>
</table>

### Organisations providing SPC services within locality

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Service provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barnsley Hospital NHS Foundation Trust</td>
<td>SPC clinical nurse specialists advisory service</td>
</tr>
<tr>
<td>Barnsley Hospice</td>
<td>Inpatient, SPC Outpatients, Day centre, Medical</td>
</tr>
<tr>
<td>The Limes Support and Therapy Centre (day services)</td>
<td></td>
</tr>
<tr>
<td>South West Yorkshire Partnership Foundation Trust</td>
<td>Macmillan Community Specialist Palliative Care multi disciplinary team, Supportive care at home team, End of Life Care Team</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of SPCMDTs</th>
<th>1</th>
</tr>
</thead>
</table>

### Barnsley SPC MDT

<table>
<thead>
<tr>
<th>Services covered by this MDT</th>
<th>All services providing specialist palliative care as listed above</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Lead Clinician</th>
<th>Dr Rebecca Hirst</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultant in Palliative Medicine</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MDT Representative on Sub-regional Palliative &amp; End of Life Care Group</th>
<th>Dr Rebecca Hirst</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultant in Palliative Medicine</td>
<td></td>
</tr>
</tbody>
</table>

### Chesterfield Locality

<table>
<thead>
<tr>
<th>Population covered</th>
<th>North Derbyshire, Population 370,000</th>
</tr>
</thead>
</table>

### Organisations providing SPC services within locality

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chesterfield Royal Hospital NHS Foundation Trust (CRHFT)</td>
<td>SPC medical and clinical nurse specialists advisory service, SPC Outpatient</td>
</tr>
<tr>
<td>Ashgate Hospice</td>
<td>Inpatient, SPC Outpatient, Day centre, Community Medical and Macmillan clinical nurse specialists advisory service, Family Support and Bereavement service, Ashgate Hospice at Home service, Lymphoedema service</td>
</tr>
<tr>
<td>Blythe House</td>
<td>Day centre, Outpatient</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number Specialist Palliative Care MDTs</th>
<th>3</th>
</tr>
</thead>
</table>
### Ashgate Inpatient Hospice MDT

<table>
<thead>
<tr>
<th>Organisations referring patients to MDT</th>
<th>Ashgate Hospice CRH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services covered</td>
<td>In-patients</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr David Brooks Consultant in Palliative Medicine</td>
</tr>
</tbody>
</table>

### Community MDT

<table>
<thead>
<tr>
<th>Organisations referring patients to MDT</th>
<th>Ashgate Hospice CRH Blythe House</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services covered</td>
<td>Community and Out-patients</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr David Brooks Consultant in Palliative Medicine</td>
</tr>
</tbody>
</table>

### Hospital Support team MDT

<table>
<thead>
<tr>
<th>Organisations referring patients to MDT</th>
<th>Ashgate Hospice CRH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services covered</td>
<td>CRH Hospital support team</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr David Brooks Consultant in Palliative Medicine</td>
</tr>
</tbody>
</table>

### MDT Representative on Sub-regional Palliative & End of Life Care Group

<table>
<thead>
<tr>
<th>MDT Representative on Sub-regional Palliative &amp; End of Life Care Group</th>
<th>Dr David Brooks Consultant in Palliative Medicine</th>
</tr>
</thead>
</table>

### Blythe House MDT

<table>
<thead>
<tr>
<th>Organisations referring patients to MDT</th>
<th>Blythe House</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services covered</td>
<td>Blythe House</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Ann Burgoyne, Macmillan Living Well Lead Practitioner</td>
</tr>
</tbody>
</table>

### MDT Representative on Sub-regional Palliative & End of Life Care Group

<table>
<thead>
<tr>
<th>MDT Representative on Sub-regional Palliative &amp; End of Life Care Group</th>
<th>Ann Burgoyne, Macmillan Living Well Lead Practitioner</th>
</tr>
</thead>
</table>

### Doncaster and Bassetlaw Locality

<table>
<thead>
<tr>
<th>Population covered</th>
<th>Doncaster and Bassetlaw region, population 410,000 NHS Doncaster PCT 291,624 NHS Bassetlaw PCT 106,691</th>
</tr>
</thead>
</table>

### Organisations providing SPC services within locality

<table>
<thead>
<tr>
<th>Organisations</th>
<th>Services provided</th>
</tr>
</thead>
</table>

| Doncaster & Bassetlaw Hospitals NHS Foundation Trust (DBHFT): Doncaster Royal Infirmary, Montagu Hospital Bassetlaw District General Hospital | SPC medical and clinical nurse specialists advisory service Outpatients |

<p>| St John’s Hospice | Inpatient SPC Outpatients Day centre |</p>
<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bassetlaw Hospice (Cedar House)</td>
<td>Inpatient Day centre Community Medical and Macmillan clinical nurse specialists advisory service</td>
</tr>
<tr>
<td>St John’s Hospice SPCMDT</td>
<td>St John’s Hospice inpatient unit, 2 SPC Outpatient clinics, day centre and Doncaster locality community services (Community Macmillan CNS, Hospice at Home, SPC Consultant community visits)</td>
</tr>
<tr>
<td>DBHFT SPCMDT</td>
<td>DBHFT specialist palliative advisory service and SPC outpatient clinic</td>
</tr>
<tr>
<td>Bassetlaw Hospice MDT</td>
<td>Bassetlaw Hospice inpatient unit, day centre and Bassetlaw locality community services</td>
</tr>
<tr>
<td>Rotherham Hospital NHS Foundation Trust</td>
<td>Hospital Palliative Care Team Palliative Medicine Outpatient Clinic, due to move to Rotherham Hospice within next 6 months</td>
</tr>
<tr>
<td>Rotherham Hospice</td>
<td>Inpatient Day Hospice Community Hospice Team (CNS and Hospice at Home)</td>
</tr>
<tr>
<td>Rotherham Hospice MDT</td>
<td>Rotherham Hospice and Rotherham NHS Foundation Trust, Rotherham Hospice</td>
</tr>
<tr>
<td>Total no. of SPCMDTs</td>
<td>1</td>
</tr>
<tr>
<td>Rotherham Palliative Care MDT</td>
<td>Hospital Palliative Care Team, Hospice Inpatient Unit, Day Hospice and Hospice Community</td>
</tr>
<tr>
<td>Team</td>
<td></td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>----------------------------------------------------------------</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr Fiona Hendry</td>
</tr>
<tr>
<td></td>
<td>Consultant in Palliative Medicine</td>
</tr>
<tr>
<td>Representative on Sub-regional Palliative</td>
<td>Dr Fiona Hendry</td>
</tr>
<tr>
<td>&amp; End of Life Care Group</td>
<td></td>
</tr>
</tbody>
</table>

**Sheffield Locality**

Population covered

As a tertiary referral centre for North Trent Cancer Network, the population covered is 1.8million, though the majority (70%) of referrals are from Sheffield.

NHS Sheffield PCT 550,513

**Organisations providing SPC services within locality:**

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sheffield Teaching Hospitals NHS Foundation Trust:</td>
<td>Macmillan Palliative Care Unit NGH, (inpatient unit)</td>
</tr>
<tr>
<td>Northern General Hospital (NGH)</td>
<td>Hospital support teams covering NGH, RHH, WPH</td>
</tr>
<tr>
<td>Royal Hallamshire Hospital (RHH)</td>
<td>SPC Outpatients</td>
</tr>
<tr>
<td>Weston Park Hospital (WPH)</td>
<td></td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr Kay Stewart</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>St Lukes Hospice</td>
<td>Inpatient</td>
</tr>
<tr>
<td></td>
<td>Day centre</td>
</tr>
<tr>
<td></td>
<td>Community clinical nurse specialists advisory service</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr Vandana Vora</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>MDT Representative on Sub-regional Palliative &amp; End of Life Care Group</td>
<td>Dr Kay Stewart (Clinical Lead)</td>
</tr>
<tr>
<td></td>
<td>Dr Vandana Vora</td>
</tr>
<tr>
<td></td>
<td>Professor S Ahmedzai</td>
</tr>
</tbody>
</table>

Total no. of SPCMDTs 3

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>RHH/WPH MDT (STHFT)</td>
<td>Internal referral from STHFT clinicians.</td>
</tr>
<tr>
<td>Services covered</td>
<td>Hospital Support Team at RHH/WPH and outpatients.</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Prof Sam Ahmedzai</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northern General Hospital (STHFT)</td>
<td>MPCU inpatient unit, NGH hospital support team and outpatients.</td>
</tr>
<tr>
<td>Lead Clinician</td>
<td>Dr Kay Stewart/ Bill Noble</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Services provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>MDT Representative on Sub-regional Palliative &amp; End of Life Care Group</td>
<td>Dr Kay Stewart</td>
</tr>
<tr>
<td>St Lukes Hospice SPCMDT</td>
<td></td>
</tr>
<tr>
<td>Organisations referring patients to MDT</td>
<td>STHNFT clinicians, GPs, community CNS team</td>
</tr>
<tr>
<td>Services covered</td>
<td>Inpatient</td>
</tr>
<tr>
<td></td>
<td>Day centre</td>
</tr>
</tbody>
</table>
BARNESLEY

Barnsley Hospital NHS Foundation Trust Referral Policy

BARNESLEY HOSPITAL NHS FOUNDATION TRUST SPECIALIST PALLIATIVE CARE TEAM
REFERRAL GUIDELINES

In order to support clinical staff referring to the specialist palliative care teams in Barnsley, a set of 'eligibility' criteria have been developed that provide guidance. These criteria apply to all adult patients referred to the Specialist Palliative Care Team.

The patient has active, progressive or advanced disease and the focus of care is quality of life. Palliative care needs may be physical, psychological, social or spiritual and not based on diagnosis or prognosis.

Referral to specialist palliative care should be considered for any patient with or without cancer whose level of need is considered beyond the scope of the current caring team. Occasionally, other professionals need support in deciding which patients should be referred and therefore the following examples may be helpful but if in doubt please contact the team for further advice.

WHAT SORT OF REFERRALS

- Uncontrolled, complicated or multifaceted symptoms or short term specialised nursing requirements relating to mobility, functioning or self care including care close to death.
- Emotional or behavioural difficulties relating to illness.
- Social issues involving family, children, carers, finances, communication, carer crisis where urgent admission has been necessary to enable the family to cope.
- Unresolved issues of self-worth, loss of meaning or hope and complex decisions around withholding or withdrawing care.

WHAT SORT OF REFERRALS WOULD NOT MEET THE “ELIGIBILITY” CRITERIA

- Conditions where the disease is inactive and stable and needs are unchanging.
- Long term intensive nursing needs in the absence of other identified palliative Care needs where longer term care arrangements need to be made.
- Long term care.
- Hospital inpatients, with stable disease, who solely require additional practical support on discharge.

REFERRAL DETAILS:

BARNESLEY HOSPITAL NHS FOUNDATION TRUST
Gawber Road, Barnsley, S75 2EP
Tel: 01226 730000
Fax: 01226 202859
Website: http://www.barnsleyhospital.nhs.uk/
Telephone referrals should be made to the Specialist Palliative Care Team via Ext 4921.

The answerphone is available 24 hours a day, or contact via bleep 404/384 between 9.00 am and 4.00 pm Monday to Friday.

The team provide specialist palliative care to patients who have been diagnosed with cancer and/or have an active, progressive, advanced, life-limiting disease. We can be involved at any time from diagnosis onwards and aim to complement and enhance the generalist palliative care offered to patients and their families by ward teams. The team will provide help with pain and symptom management as well as emotional support to patients, families, and hospital colleagues.

**Team Members for Specialist Palliative Care Services**

Dr Becky Hirst, Consultant in Palliative Medicine  
Tel: 01226 244244  
Fax: 01226 731733  
Email: becky.hirst@barnsley-hospice.org

Dr Rachel Vedder, Consultant in Palliative Medicine  
Tel: 01226 244244  
Fax: 01226 731733  
Email: Rachel.vedder@barnsley-hospice.org

Annette Clark, Macmillan (Palliative Care) CNS  
Tel: 01226 434921  
Fax: 01226 433548  
Email: annette.clark@nhs.net

Sara Andrews, Macmillan (Palliative Care) CNS  
Tel: 01226 434921  
Fax: 01226 433578  
Email: saraallemby@nhs.net

**Barnsley Hospice Inpatient Unit & The Limes Referral Policy**

There is an ever-increasing demand for Specialist Palliative Care Services (SPCS) for patients with a diagnosis of cancer or other life-threatening diseases. It is important that these services are available to those with the greatest need, and therefore guidelines for the use of the services need to be understood by all those who work for or who represent the Hospice, as well as those making referrals.

**Criteria for Referral**

Three key criteria* should be met before a patient becomes eligible for the Specialist Palliative Care Services (SPCS) provided.

1. The patient has active, progressive and advanced disease
2. The patient has an extraordinary level of need so that the primary or secondary care team caring for them need support in managing their physical, psychological, social or spiritual symptoms.
3. The patient has been discussed by the multi-disciplinary team and prioritised for admission along with other patients referred.

Patients are also accepted, if beds are available, for In Patient Unit care, when they are in the last few days of their illness and express a wish to die in Barnsley Hospice.

The Limes Criteria are as for admission to the Inpatient Unit. In addition any patient with the needs as outlined above but who is a cancer patient, rather than a palliative care patient, can be referred to the service and discussed with the team.

* These criteria are based on the Leeds Eligibility Criteria published in “Palliative Medicine” (Palliative Medicine 2000; 14: 157-158)

Barnsley Hospice

Church Street, Gawber, Barnsley, S75 2RL
Tel: 01226 244244
Fax: 01226 731733
Email: enquiries@barnsley-hospice.org
Website: www.barnsleyhospice.org.uk

Barnsley Hospice provides specialist palliative care to patients suffering from a life threatening illness where curative treatment is no longer possible. We offer symptom management for physical, psychological, social and spiritual problems and also provide terminal care for those wishing to die in a hospice setting. We support the family and carers of our patients. Our criteria for admission are based on need rather than diagnosis and we accept patients with illnesses other than cancer.

Dr Becky Hirst, Medical Director and Consultant in Palliative Medicine
Tel: 01226 244244 Ext 272
Fax: 01226 731733
Email: becky.hirst@barnsley-hospice.org

Dr Rachel Vedder, Consultant in Palliative Medicine
Tel: 01226 244244
Fax: 01226 731733
Email: Rachel.vedder@barnsley-hospice.org

Angela Dunn, Medical Secretary
Tel: 01226 244244
Fax: 01226 731733
Email: angela.dunn@barnsley-hospice.org

Diana Gibson, Clinical Services Manager
Tel: 01226 244244 Ext 264
Fax: 01226 203603
Email: diana.gibson@barnsley-hospice.org

The Limes (Day Hospice)
The Limes provides places for up to seventeen patients each day (Monday to Friday) offering specialist palliative care to those with a life threatening illness where curative treatment is no longer possible. We also encourage patients newly diagnosed with cancer to attend for short periods of time and will shortly be offering a “drop in day” for patients and carers. Coping emotionally and physically with a new diagnosis of cancer, an uncertain future and possibly aggressive treatment with significant side effects can be devastating for individuals and their families. An introduction to the specialist palliative care services of the hospice, in The Limes, would means we can offer support on a short-term basis, which can be reviewed as the patient’s journey progresses. Reviews of all The Limes patients are held regulary and patients who no longer have active problems are discharged.

Margot Seal, The Limes Manager  
Tel:  01226 244244 Ext 225  
Fax:  01226 731733  
Email:  dayhospice@barnsleyhospice.org

**Complementary Therapy Team**  
Diane Gledhill-Cragg, Team Leader  
Three therapists operate at the hospice offering shiatsu, Indian head massage, aromatherapy and reflexology to in patients, those attending day hospice and community patients. Domiciliary consultations are offered where patients cannot attend the hospice. Volunteer therapists are also available.  
Tel:  01226 244244  
Fax:  01226 731733

**Counselling Services**  
Two counsellors are based at Barnsley Hospice and provide a service for patients with cancer and palliative care in the community, hospital or hospice. Barnsley Hospice Family Team provides support for families during the patient’s stay in the hospice and after death. The team has a Bereavement Co-ordinator, a Family Support Worker with responsibilities for children and a trained team of volunteer bereavement support.

Lynda Reilly, Team Leader  
Tel:  01226 244244 Ext 267  
Fax:  01226 731733  
Email:  lynda.reilly@barnsley-hospice.org

Zoe Dransfield, Family Support Worker:  
Tel 01226 244244 Ext 269  
Fax 01226 731733  
Email:  bereavementservices@barnsley-hospice.org

**Lymphoedema**  
There are two lymphoedema practitioners who accept referrals for management of both primary and secondary lymphoedema.

**Social Work**  
Karen Hodgson, Social Worker and Discharge Co-ordinator  
Tel:  01226 323614  
Fax:  01226 731733  
Email:  social.worker@barnsley-hospice.org
PallCall
An out of hours (6pm to 8am and 24hours at weekends and Bank Holidays) specialist palliative care telephone advice line for professionals is run from Barnsley Hospice. Tel: 01226 244244

A single referral form is in place for referral to all aspects of the service including medical home visits and medical outpatient appointments. Please contact Angela Dunn, medical secretary, for details.

Community Specialist Palliative Care Services

South West Yorkshire Partnership NHS Foundation Trust (SWYPFT) Barnsley Community Specialist Palliative Care Services

Barnsley Community Specialist Palliative Care Services

Birdwell Clinic, Sheffield Road, Birdwell, Barnsley, S70 5TF Tel 01226 433580

This multi disciplinary service delivers specialist palliative care for adults with life limiting progressive illness and is provided to patients in their own homes, care homes and community hospitals across Barnsley.

The service works 9am – 5 pm 7 days per week.

The team consists of Macmillan Clinical Nurse Specialists, one full time Macmillan specialist social worker (employed by Barnsley Metropolitan Borough Council, but working directly with this team), Macmillan Specialist Allied Health Care Professionals (Physiotherapist, Occupational Therapist, Speech and Language Therapist and Dietician), Palliative medicine consultant and admin support.

With agreement from the patient, this service accepts referrals from Health and Social Care professionals to support the management of persisting, severe or complex pain, symptom or emotional problems relating to life limiting illness.

The team provides different levels of support and intervention dependent on individual patient and family need. A key element of their role is to provide specialist advice and education to generalist staff.

For further information contact
Andrea Dauris, Business Unit Manager
Andrea.dauris@swyt.nhs.uk
Tel: 01226 433581
Fax: 01226 743808

Supportive Care at Home Service

This service provides practical, emotional and physical support for patients and their families. Individualised packages of care are developed for patients who choose and wish to be cared for at home, recognising how difficult it can be for carers at this time. The service is for patients who are in advanced stages of a life limiting illness. This can include day and night care and is
tailored to individualised need. The service works closely with social services and district nursing to ensure a fully coordinated approach.

For further information contact

Jayne Jeavons, Co-ordinator
Tel: 01226 7777963
Fax: 01226 743808
Email: Jayne.jeavons@swyt.nhs.uk

End of Life care Team

Monk Bretton Clinic, High Street Monk Bretton, Barnsley S71 2EQ

The End of life care team aims to develop and improve the quality of generalist end of life/palliative care provision across all care providers in Barnsley by developing clear pathways and provision of education for the workforce. The end of life care team consists of an End of Life care Clinical Lead, Practice educator, End of Life Care Facilitators (hospital, community and care homes), OT, Discharge Liaison Sister and Secretary

For further information contact:
Janet Owen, End of Life Care Clinical Lead
Email: janet.owen@swyt.nhs.uk
Tel: 01226 433558
Fax: 01226 734903
The Palliative Care Team offers support to patients and carers of patients with cancer and other symptomatic chronic illnesses. The team provides emotional support and relief of symptoms – to help patients achieve the best possible quality of life during their illness.

**Team Members for Supportive & Palliative Care Services**

**Dr D J Brooks, Macmillan Consultant in Palliative Medicine**
Tel: 01246 512693
Fax: 01246 512670
Email: davidbrooks@nhs.net

**Chris Barnes, Clinical Nurse Specialist**
Tel: 01246 512470
Fax: 01246 512670
Email: Chris.Barnes@chesterfieldroyal.nhs.uk

**Angela Piper, Clinical Nurse Specialist**
Tel: 01246 512470
Fax: 01246 512670
Email: Angela.Piper@chesterfieldroyal.nhs.uk

**Joanne Froud, Palliative Care Nurse**
Tel: 01246 512470
Fax: 01246 512670
Email: Joanne.Froud@chesterfieldroyal.nhs.uk

**Jane Jones, Palliative Care Nurse**
Tel: 01246 512470
Fax: 01246 512670
Email: Jane.Jones@chesterfieldroyal.nhs.uk

Occupational Therapist, Physiotherapist, contacted via the main hospital AHP lead

**Gail Edwards, Benefits Adviser**
Tel: 01246 512169

**Ashgate Hospice**

Old Brampton, Chesterfield, S42 7JE
Tel: 01246 568801
Fax: 01246 565023
Ashgate Hospice provides Specialist Palliative Care to the people of North Derbyshire through In-Patient, Day care, Home care, Hospital-based care, Out-Patient care, Social Work and Therapy Services and bereavement support.

**Palliative Care Consultants**
Dr David J Brooks, Consultant in Palliative Medicine  
Tel: 01246 512693  
Fax: 01246 512670  
Email: davidbrooks@nhs.net

Dr Sarah M Parnacott, Consultant in Palliative Medicine  
Tel: 01246 568801  
Fax: 01246 565023  
Email: sarah.Parnacott@ashgatehospice.nhs.uk

**Clinical Service Managers and Teams**

Anna Baker, Head of Clinical Services  
Tel: 01246 568801  
Email: anna.baker@ashgatehospice.nhs.uk

**Community Nursing Services:**
- Specialist Palliative care nursing team, who cover the N Derbyshire area and are based at Ashgate Hospice.
- Ashgate in Reach service, providing 4 Specialist Nurses in Palliative care to work within our local acute provider (Chesterfield Royal Hospital Foundation Trust).
- Ashgate Hospice at Home service providing nursing care and carer respite to families across N Derbyshire

Claire Blakey, Community Manager  
Email: Claire.blakey@ashgatehospice.nhs.uk

**Ward and Day Hospice**
In patient ward provides 17 beds for patients with specialist palliative care and symptom management needs. (Recent winter pressure award will enable us to increase the beds to 21 for 1 year)

The Day Hospice operates 4 days per week, excluding Monday. Referrals are received from primary and secondary care colleagues and the service is over seen by one of the consultants in palliative care. We can accommodate up to 18 places per day

Sue Crabtree, Inpatient and Day Hospice Manager  
Email: sue.crabtree@ashgatehospice.nhs.uk

**Training and Education**

Jane Irani, Professional Development Advisor  
Email: Jane.Irani@ashgatehospice.nhs.uk

**Therapy Services**
This service provides specialist palliative care therapy support and rehabilitation for patients in the day hospice, the ward and in the community. The team comprises physiotherapists, occupational therapists and technical instructors.
Emma Wright, Therapy Manager
Email: Emma.Wright@ashgatehospice.nhs.uk

Family Support and Bereavement Service
This service provides pre and post bereavement support to families and carers.
Tracey Brailsford, Family Support and Bereavement Service Manager
Email: Tracey.Brailsford@ashgatehospice.nhs.uk

Lymphoedema Service.
This service is provided at the hospice through clinics, and at home if required.
Lynda Parrish, Lymphoedema Team Manager
Email: Linda.parrish@ashgatehospice.nhs.uk

Spiritual Care
Support offered to patients, carers and staff
Rev Paul Bettison
Email: paul.bettison@ashgatehospice.nhs.uk

Social Work
A team of social workers are based at Ashgate Hospice, though remain employed with Derbyshire County Council and are integral to the provision of care and support to all our patients and families
Paul Scrogie, Social Work Manager
Email: paul.scrogie@ashgatehospice.nhs.uk

Blythe House Hospice

Blythe House, Eccles Fold Road, Chapel-en-le-Frith, High Peak, SK23 9TJ
Tel: 01298 815388
Fax: 01298 814744

Provides hospice day care for the people of High Peak.
Margaret Walker, Day Hospice Manager
DONCASTER & BASSETLAW

Doncaster and Bassetlaw Hospitals NHS Foundation Trust Hospital Referral Policy

Only patients with Specialist Supportive and Palliative care needs will be accepted to the service. Referral will be with the full knowledge of the doctor and nurse in charge of the team undertaking the patient’s care and management. The Specialist Palliative Care Team will assist the primary care team in assessing the needs of patients and relatives. They will not take over care but act as a specialist resource.

Criteria for Referral

Not all patients with Palliative Disease will require intervention from the Specialist Palliative Care Team.

Referral should be with the patient’s agreement and made for: -

- Complex symptom management.
- Patients or their relatives throughout the treatment process who require support, advice or information over and above what primary care team can provide.
- Staff requiring support in order to continue caring effectively for the above patient group.

Urgent referrals can be made initially by telephone at Doncaster Royal Infirmary ext. 3142 or by Bleep 1228 via switchboard or Bassetlaw Hospital page via the switchboard.

Criteria for Discharge

- When the primary care team feel they are competent to maintain patient care.
- When a patient is transferred/discharged from hospital.
- When a patient requests no further visits.

Levels of Intervention

Access to the service may be on several different levels depending on the specific needs of each patient, family or professional carer.

1. Advice, information and support may be accessed by professionals direct with the Macmillan Nurse Specialist. No contact with the patient will be made.
2. Consultative visit may be made preferable jointly with the referrer. Such visits will be singular unless requested otherwise by the referrer, and contact will be made with the professional referrer only.
3. Short term interventions with patient or family are desirable when specific problems need several visits. The intention is then to withdraw and discharge. Further referral may be made later if necessary.
DONCASTER & BASSETLAW HOSPITALS NHS FOUNDATION TRUST

Within the Doncaster and Bassetlaw locality services are offered over a variety of sites. The Doncaster & Bassetlaw NHS Foundation Trust provides specialist palliative care services for patients cared for at three of their hospital sites. They are Doncaster Royal Infirmary, Montagu Hospital and Bassetlaw District General Hospital. The Tickhill Road site is serviced by the Doncaster Community Macmillan nurses.

Doncaster Royal Infirmary
Armthorpe Road, Doncaster, DN2 5LT
Tel: 01302 366666
Fax: 01302 320098
Email: Online contact available
Website: http://www.dbh.nhs.uk/

Montagu Hospital
Adwick Road, Mexborough, South Yorkshire, S64 0AZ
Tel: 01709 585171
Fax: 01709 571689
Email: Online contact available
Website: http://www.dbh.nhs.uk/

Bassetlaw District General Hospital
Kilton, Worksop, Nottinghamshire, S81 0BD
Tel: 01909 500990
Fax: 01909 502246
Email: Online contact available
Website: http://www.dbh.nhs.uk/

The multi-disciplinary team is committed to providing advice, support and symptom management for patients with life threatening diseases and their families regardless of the diagnosis. They also provide training and education to general staff on aspects of palliative care.

Specialist Palliative Care Consultants

Dr Anne-Marie Carey (Clinical Lead)
Secretary: 01302 366666 ext: 4064 or via switch board
Email: a.carey@nhs.net

Dr Laura McTague
Secretary: 01302 366666 ext: 4064 or via switch board
Email: Laura.MacTague@rdash.nhs.uk

Dr Maurice Fernando
Secretary: 01302 366666 ext: 4064 or via switch board
Email: Justin.Fernado@dbh.nhs.uk
Care of Older People, Rehabilitation & Specialist Palliative Care Clinical Director

Dr Rod Kersh
Email: rod.kersh@dbh.nhs.uk

Hospital Macmillan Specialist Palliative Care Clinical Nurse Specialists

Deborah Cordall (Team Leader)
Sandra Salmon
Trudy Blenkinsop
Sarah Cooper

Transforming End of Life Coordinator
Karen Lanaghan

Matron Sarah Stovin
CSU Manager Alexandra Dudson
Secretaries Joanne Gillear

Hours of Work Monday – Friday (Excluding Bank Holidays)

Base
One Macmillan CNS at Bassetlaw Hospital
Three Macmillan CNS at Doncaster Royal Infirmary
(Cross cover of all sites will be maintained)

Contact
Tel 01909 500990 EXT 2981 (BDH)
Tel 01302 366666 EXT 3142 (DRI)

Both numbers operate as answer phone facility for messages.
(Message changed to reflect post-holders holidays/study leave/sickness)

Bleep/Pagers/Contacts

Deborah Cordall (via BDH switchboard) Tel 01909 502981
Sandra Salmon (via DRI switchboard Bleep 1228) Tel 01302 366666
Trudy Blenkinsop (via DRI switchboard Bleep 1228) Tel 01302 366666
Sarah Cooper (via DRI switchboard Bleep 1228) Tel 01302 366666

Email
deborah.cordall@dbh.nhs.uk
sandra.salmon@dbh.nhs.uk
trudy.blenkinsop@dbh.nhs.uk
sarah.cooper@dbh.nhs.uk
St John’s Hospice

Weston Road, Balby, Doncaster, DN4 8JS
Tel: 01302 796666
Fax: 01302 796660

In-patient care is available for patients with active, progressive and advanced disease, who have an extraordinary level of need e.g. complicated or uncontrolled symptoms, emotional or behaviour problems. The hospice also provides terminal care for those wishing to die in a hospice setting. Criteria for admission are based on need rather than diagnosis, and patients with illnesses other than cancer are accepted.

Helen Thompson, St John’s Hospice Matron
Tel: 01302 796932
Fax: 01302 796660
Email: Helen.Thompson@rdash.nhs.uk

Dr Anne-Marie Carey, Specialist Palliative Care Consultant, Clinical Lead
Tel: 01302 796678
Fax: 01302 796660
Email: a.carey@nhs.net

Dr Laura McTague Specialist Palliative Care Consultant
Tel: 01302 796679
Fax: 01302 796660
Email: Laura.McTague@rdash.nhs.uk

Hospice Day Care
50 day care places are available between Tuesday and Friday for patients with active, progressive and advanced disease, who would benefit from psychological support, complementary therapy, support to maintain independence, time away from their carer, active occupational therapy, physiotherapy and/or nursing advice.

Maggie Underwood Daycare Leader/In-Patient Senior Sister
Tel: 01302 796662
Fax: 01302 796660
Email: Margaret.Underwood@radash.nhs.uk

Macmillan Community Palliative Care Clinical Nurse Specialist Team
The team provides support to patients, their relatives and/or carers, who require additional specialist palliative care support over and above that available from primary care, where there are assessed complex needs in health and social care. The team also offers education, training and advice for professionals on all aspects of palliative care.

Community Macmillan Team
Tel: 01302 796650
Fax: 01302 796660
Email: Nicole.Whyler@rdash.nhs.uk
          Julie.Brabazon@rdash.nhs.uk
Hospice at Home/Marie Curie

The service aims to provide additional support to people suffering from serious illnesses such as cancer, to enable them to remain living at home. The care on offer includes 4-6 hours daytime or evening visits to enable carers to take some time out and 9-hour night shifts, which enable carers to get a good night sleep. Patients are usually offered 2 daytime or evening visits and 2 night shifts a week. The service provides a mixture of qualified nursing staff and nursing assistants, depending upon assessed need.

Cancer patients may be offered the service at any point in their illness, providing they have carers who need some time out. Non-cancer patients are eligible for the service during the last days of life. Following referral, a nurse will visit within 2-3 days to assess care needs. Referrals can be made by any health care professional, whether in community, hospital or hospice.

Sarah Bell  Hospice at Home, Senior Sister
Tel: 01302 796677
Fax: 01302 796660
Email: Sarah.Bell@rdash.nhs.uk

Monday – Friday 08.30 -17.00

Complementary Therapies

A range of complementary therapies are offered by a team of paid therapists to in-patients or patients attending day care. Domiciliary visits are offered via the Hospice at Home/Marie Curie Service.

Karen Broadhead – Complementary Therapy
Linda Smedley - Complementary Therapy
Tel: 01302 798472
Fax: 01302 796660
Email: Karen.Broadhead@rdash.nhs.uk
Linda.Smedley @rdash.nhs.uk

St John’s Specialist Palliative Care Counselling Service

The service is provided within both St. John’s Hospice and the Information & Support Centre, and community setting (as appropriate). The aim is to provide specialist counselling to patients, families and carers who are experiencing complex emotional, behavioural and/or psychological difficulties when diagnosed with life limiting illness. The service offers a range of counselling including bereavement counselling, one-to-one counselling, couple counselling or family counselling as appropriate. Direct work with bereaved children and children of somebody diagnosed with a life limiting illness is a key feature of the work undertaken.
The service is supported and co-ordinated by a lead counsellor, supported by one qualified counsellor as well as a bank of qualified volunteer counsellors. In addition the service supports up to two student counsellors per year.

Kerry Griffiths, Bereavement and Counselling Lead
Tel: 01302 796925
Fax: 01302 796660
Kerry.Griffiths@dsh.nhs.uk

St John’s Information Service

This service is an element of the caring and supportive environment provided within St. John’s Information and Support Centre, which houses comprehensive sources of information in relation to cancer, long term conditions and other life threatening illness. The service delivers prevention and healthy lifestyle messages in relation to cancer and long-term conditions, raises awareness of symptoms and encourages early detection and diagnosis, informs about and promotes national screening programmes and supports those affected by cancer and long term conditions (patients, carers and families) along the whole pathway. The team is based within St John’s Information and Support Centre but work across the whole of the Doncaster locality within a range of community venues. Service users are empowered and educated to make decisions to reduce their risk of cancer and long term conditions and to support them accessing screening, diagnosis, treatment and issues around survivorship. Tailor-made information is dispensed to service users utilising the Information Prescription tools.

Joanne O’Marr, Macmillan Information & Support Facilitator – service Lead
Tel: 01302 796919
Fax: 01302 796660
Email: Joanne.omarr@rdsh.nhs.uk
Helpdesk: 01302 796853
Service e-mail stjohnsinfo@rdsh.nhs.uk

Macmillan Mobile Lymphoedema Service

The service is committed to be equitable and accessible to all lymphoedema sufferers across all the Trust boundaries. There are patient clinics in strategic areas within Doncaster and Bassetlaw, and domiciliary visits are made where appropriate. The service provides information, education, support and management of lymphoedema for patients, carers and professionals in line with North Trent and BLS guidelines.

Pauline Hickling, Macmillan Lymphoedema Key Practitioner
Tel: 01302 796938
Fax: 01302 796660
Email: Pauline.Hickling@rdash.nhs.uk

Occupational Therapy and Physiotherapy Service

Limited occupational therapy and physiotherapy services are provided for in-patient and patients attending day care.

Julie Saarik, Occupational Therapist:
Tel: 01302 796713
Fax: 01302 796713
Specialist Support
The team provide a specialist support palliative/terminal care service for patients who require one to one nursing care and for carers who require support and advice. Patients must have a full assessment from a qualified Health Care Professional and the team ensures patients receive appropriate nursing care and prevent unnecessary admission to hospital.

Specialist Support Practitioners (Out of Hours)
The team provides an out of hours/unscheduled care home visiting service for patients who require medical and nursing care. They ensure patients receive appropriate nursing and medical care, preventing unnecessary admission to hospital.

Community Night Nursing Team
The team provide an Out of Hours service for patients who require nursing care and for carers who require support and advice. Patients must have full assessment from a qualified Health Care Professional. The team ensure patients receive appropriate nursing care to prevent unnecessary admission to hospital.

Joan Mercer, Senior Nurse, Team Lead
Tel: 01777 274520
Fax: 01777 710535
Email: joan.mercer@bassetlaw-pct.nhs.uk

Deborah Cordall, Macmillan Team Leader
Tel: 01909 500990 ext 2982
Fax: 01909 502945
Email: Deborah.cordall@nhs.net

Community Macmillan Nurse Specialist Palliative Care Service

Referrals will be accepted from all healthcare professionals, patients, family, carers, social services and voluntary agencies. The Community Macmillan CNS will act as a resource for the primary healthcare team and as members of the Specialist Palliative Care MDT.

Referral Criteria:

- Patients/carers should live in Bassetlaw or be registered with a Bassetlaw GP.
- Patients with a life limiting illness – cancer and non-cancer pathology.
- Carers may also be accepted to the service
- The patient must be aware of their diagnosis and MUST agree to be referred to the service
- Patients may be referred for pain and symptom management
- Patients/carers may be referred for specialist psychological support at any point of their cancer journey.
Discharge Criteria:

- When the episode of care has been completed
- If the patient moves out of the area
- When the patient/carer requests no further input.

Bassetlaw Hospice (Cedar House)

Bassetlaw Hospice Referral Policy

The Hospice accepts referrals at any time, however, patients accepted for admission are required to arrive before 1.00pm in order that they can be seen and assessed by the medical officer. Referrals will be discussed on a daily basis. Under normal circumstances the Hospice usually accepts one admission per day, this will be reviewed if an additional ‘emergency’ admission is required.

It will be the referring agents responsibility to arrange transport for admission once a date and time has been agreed by Hospice staff. The referring agent will be liable for transport costs to the Hospice.

Out of hours/bank holiday emergency referrals will only be accepted if the patient is already known to the Hospice. The referral will be discussed by the patient’s own GP and the medical officer on call, and a decision made on assessment of need and bed availability.

Referral Criteria:

- Patient in community with severe symptom control problems.
- Patient in hospital with severe symptom control problems that require symptom management interventions.
- Patient at home in terminal stage of illness when home care is no longer possible or where a breakdown of existing care provision has occurred.
- Hospital patient in terminal phase of illness where hospice care has significant benefit over existing provision/situation.
- Terminally ill patient, when a patient has expressed a wish to die in the Hospice.
- Admission for respite will be considered, however there may be occasions where respite in a nursing home setting may be more appropriate. Rolling respite may be offered, but will be dependant on existing bed occupancy.

All referrals are assessed upon clinical need and are prioritised accordingly. We do not operate a ‘waiting list’. It is often inappropriate to transfer a dying person from home or hospital in the final hours of life.

Non-acceptance of Referrals:

- If a referral does not meet our Admission Criteria.
- No bed availability.
- When the present Hospice occupancy reflects extremely high levels of dependency.
- If behaviour of a seriously disruptive nature is potentially injurious to the patient or others, then a place at the Hospice may be refused. If circumstances make attendance inappropriate or impractical then every effort will be made to identify and resolve the problem, or assist in finding other more appropriate support.
BASSETLAW HOSPICE (CEDAR HOUSE) working with Bassetlaw Health Partnership
North Road, Retford, Notts, DN22 7XF
Tel: 01777 863270
Fax: 01777 709917
Email: Tracey.Bainbridge@nottshc.nhs.uk
Website: http://www.bassetlawhospice.org

Bassetlaw Hospice In Patient Unit provides palliative care to patients and carers with a diagnosis of cancer, or a long term condition. Admissions are available for symptom management to maintain quality of life, and end of life care. The specialist care is provided by experienced palliative care nurses and a team of local GPs.

Key Members of the Hospice Team
Tracey Bainbridge, Palliative Care Manager
Tel: 01777 863270
Fax: 01777 709917
Email: Tracey.Bainbridge@nottshc.nhs.uk
Website: http://www.bassetlawhospice.org

Dr Michael Ho, Lead GP
Tel: 01777 713330
Fax: 01777 711966
Email: Michael.Ho@GP-C84094.NHS.UK

Gillian Bradley, Senior Nurse
Tel: 01777 863270
Fax: 01777 709917
Email: Gillian.Bradley@nottshc.nhs.uk

Day Hospice/Day Care
The Day Hospice provides practical and supportive care for patients and carers. The unit is open Monday-Friday from 10.00am to 3.00pm. It is staffed by a nurse trained in palliative care, care assistants and a team of volunteers who provide emotional and social support to patients and carers. Advice regarding symptom management, bathing and complementary therapies are also available.

Gill Bradley, Senior Nurse Hospice Services
Tel: 01777 863270
Fax: 01777 709917
Email: Gill.Bradley@nottshc.nhs.uk

Hospice at Home
Health Care Support Workers provide day and night care to patients and their carers as they are approaching end of life. Domiciliary aromatherapy is also available to patients and carers.

Bereavement & Support Service
The Hospice provides drop in support services in the community to:
- Cancer Survivors and Patients with a Long Term conditions
- Carers
- Bereavement Support to the recently bereaved.

Bassetlaw Hospice
Tel: 01777 863270

For further details of local services please contact:
Single Point of Access (SPA)
Tel: 01777 274422
ROtherham

Rotherham (Specialist) Palliative Care Services are provided by Rotherham Hospice and The Rotherham NHS Foundation Trust, there is a joint provider and service MDT meeting weekly.

Rotherham Hospital Palliative Care Team (The Rotherham Hospital NHS Foundation Trust)

The Palliative Care team is available Monday to Friday between 08.00 and 18.00 hours. Any member of the multi-disciplinary team following the referral guidelines can make a referral. The referral must be discussed with the patient and medical staff and their agreement obtained. It is desirable that patients have an understanding of their diagnosis.

Ward referrals can be made by telephone on 01709 427180 or in person to a team member. An answer phone is in place for messages. Referrals may be made by asking for Dect Phone 8094 or via switchboard 01709 820000. Referrals will be prioritized by the team according to urgency.

Referral Criteria
- Patients with uncontrolled symptoms at any stage of their disease ie pain, nausea, breathlessness etc.
- Patients/families requiring psychological support at any stage of their illness.
- Patients/families requiring advice or information regarding treatment and management.
- Patients with complex problems.

Team Members for Hospital Palliative Care Team
Dr Ruth Broadhurst, Consultant in Palliative Medicine
Tel: 01709 304671
Fax: 01709 304672

E mail ruth.broadhurst@rothgen.nhs.uk

Referrals for Palliative Medicine Clinic or for Domiciliary Visits should go direct to above fax or by post to
Palliative Medicine
D Floor (Junction 4)
Rotherham General Hospital
Moorgate
Rotherham
S60 2UD

Referrals can also be made by phone to the consultants directly.

Ann Harriman, Wayne Greenwood, Jenni Clarkson and Liz Clark
Clinical Nurse Specialists Palliative Care.
Tel: 01709 427180
Fax: 01709 427181
Email: macmillan.nurseteam@rothgen.nhs.uk
Rotherham Hospice

Rotherham Community Hospice Team (CNS and Hospice at Home)

The palliative care nurse specialist team aims to provide the highest possible care for patients living with cancer and all other life limiting conditions. We are a small team of specialist nurses who are based at Rotherham Hospice and aim to provide high levels of advice and support to all patients and carers within the community. Other key aspects of the role of the team are to act as a resource to all Primary Health Care Teams and Nursing Care Homes. The Team through education and support, seek to equip primary carers and nursing home staff with the required skills and knowledge so that the highest standards of care can be made available to the maximum number of patients. The team have a clear criteria for acceptance of referrals and a defined framework for determining an appropriate level of intervention for each patient or family referral. All referrals being considered for input must also be referred to the District Nurse for assessment of needs.

Tony Lawton, Bernadette Lund, Karen Jones, Brenda Young (nursing homes), Ann West, Joanne Ellis and Rachel Hardwick (heart failure)
Tel: 01709 308930
Fax: 01709 371702
Email: Tony.Lawton@rotherham.nhs.uk

There is also access via this team to intensive home nursing service for patients at home in the last few days of life, (Hospice at Home) that is currently being run as a pilot.

Rotherham Hospice Inpatient Unit

The service is for adults only (18+) and patients will be admitted irrespective of gender, race or religion. Referrals for Hospice admission may come from any health care professional who has seen the patient within the previous 48 hours, and must be supported by medical practitioner involved. Patients would normally be registered with a Rotherham GP however out of district referrals will be considered on an individual basis.

A referral form is to be completed and signed by the referrer, and forwarded to the Hospice prior to admission. Telephone referrals will be accepted, but must be supported by a completed referral form which may be faxed to hospice. All referrals will be discussed and prioritised daily by the Senior Nurse and Doctor.

The Hospice ward cannot undertake the long term care of patients. Reassessment of all patients will ascertain the ongoing requirement for continuing care elsewhere e.g. Home, Nursing Home.

Referral Criteria:
- Patients with palliative care needs may be admitted to the Hospice ward if they require:-
- Symptom control that has not been achieved at home or in hospital eg pain, vomiting neurological problems etc.
- Terminal care for patients deemed to be in the final stage of life.
Rotherham Hospice
Broom Road
Rotherham
S60 2SW
Tel: 01709 308905
Fax: 01709 371702
Website www.rotherhamhospice.org.uk/

Dr Fiona Hendry, Medical Director / Consultant in palliative Medicine
Tel: 01709 424671
Fax: 01709 424672
Email Fiona.Hendry@rothgen.nhs.uk

Dr Fiona Hendry and Dr Bolster (speciality doctor) will see patients at home and in conjunction with the community CNS, to make a referral please contact as per referrals to Palliative Medicine in Hospital section above.

Kelsi Sukumar, In-patient Senior sister
Tel: 01709 308903
Fax: 01709 371702

Rotherham Day Hospice

Day Hospice is open Monday to Friday (10am to 3pm) and offers care for up to 15 people per day (75 places a week). We have the capacity and resources to accommodate people with special mobility and other requirements. Our expert members of staff are on hand to help you manage your symptoms and provide a variety of therapies to lift your spirits. Many people value the support of meeting with others in a similar situation, and your family can relax knowing that you are in safe hands for a few hours. It allows our patients to spend the day in relaxed surroundings maximising their quality of life whilst providing the following support:

- Emotional and psychological support
- Monitoring of pain and other physical symptoms
- Providing nursing care
- Advice on practical issues and concerns
- Access to complementary therapies, hairdressing, and chiropody
- Opportunity to take part in creative and social activity

Bereavement & Support Service

Rotherham Hospice provides a bereavement support service to the relatives and friends of its patients. The support is given by Bereavement Support Volunteers who have undergone an appropriate training programme and are continually supported by professional staff at the Hospice.

Elaine Bowler, Bereavement Support Service Co-ordinator
Tel: 01709 308905
Fax: 01709 371702
SHEFFIELD

Sheffield Specialist Palliative Care Service

Referral to specialist palliative care should be considered for any patient, with or without cancer, whose level of need is considered beyond the scope of the current caring team. Referral should be considered for patients with the following:

- Symptoms that are difficult to control
- Psychological concerns (e.g. anxiety, depression)
- Social concerns (e.g. family/carer’s needs)
- Spiritual concerns (e.g. requiring help in adjusting to diagnosis or prognosis)

Intervention may take the form of direct patient contact, or may consist of advice and support to the referring team.

Referral Details

Referrals may be made by any health or social care professional by telephoning and faxing a referral form (available on STHFT and GP intranets) to the appropriate number.

Sheffield Macmillan Unit for Palliative Care, Northern General Hospital
Tel. 0114 226 6770  Fax: 0114 271 4289

Royal Hallamshire Hospital
Tel. 0114 226 5260  Fax: 0114 2265745

Weston Park Hospital
Tel. 0114 226 5260  Fax: 0114 226 5745

St Luke’s Hospice
Tel. 0114 236 9911  Fax: 0114 235 1321

Telephone Advice to Clinicians

Within working hours, contact one of the medical secretaries below. Out of Hours advice is available to clinicians by contacting the on call Specialist Registrar or Consultant in Palliative Medicine via the hospital switchboards:

- Northern General Hospital Switchboard 0114 243 4343
- Royal Hallamshire Hospital 0114 271 1900
- Weston Park Hospital 0114 226 5000

Sheffield Teaching Hospitals NHS Foundation Trust

Within the Sheffield area there are supportive and palliative care teams at the Northern General Hospital, Royal Hallamshire Hospital and Weston Park Hospital. They provide support and symptom control for people affected by serious illness within the hospitals.

There is also provision for specialist inpatient palliative care at the purpose built Sheffield Macmillan Unit for Palliative Care at the Northern General Hospital.
Northern General Hospital (NGH)

Herries Road, Sheffield, S5 7AU

Tel: 0114 243 4343
Website: http://www.sth.nhs.uk/

Northern General Hospital Palliative Care Team
Dr Kay Stewart, Macmillan Consultant in Palliative Medicine
Dr Bill Noble, Macmillan Senior Lecturer in Palliative Medicine
Dr Sam Kyeremateng, Macmillan Consultant in Palliative Medicine

Kath Hibberd, Medical Secretary
Tel: 0114 226 6770
Fax: 0114 271 4289

Sheffield Macmillan Unit for Palliative Care
Tel: 0114 226 6711
Fax: 0114 226 6898

Alison Reitz, Unit Manager,
Sheffield Macmillan Unit for Palliative Care
Tel: 0114 226 6711

Rachel Bond, Macmillan Palliative Care CNS
Susan Emmens, Macmillan Palliative Care CNS
Alison Humphrey, Macmillan Palliative Care CNS
Pete Saunders, Macmillan Palliative Care CNS

Tel: 0114 271 4940
Fax: 0114 271 4289

Palliative Care Outpatient Clinics: To make a referral, fax a referral form or contact secretary on 0114 2266770
Dr Kay Stewart – Wednesday
Dr Bill Noble - Friday
Dr Sam Kyeremateng - Monday

Central Campus, Royal Hallamshire Hospital, Weston Park Hospital

ROYAL HALLAMSHIRE HOSPITAL (RHH)
Glossop Road, Sheffield, S10 2JF
Tel: 0114 271 1900
Website: http://www.sth.nhs.uk/

WESTON PARK HOSPITAL (WPH)
Whitham Road, Sheffield, S10 2SJ
Central Campus Supportive & Palliative Care Team covering Royal Hallamshire Hospital (RHH) & Weston Park Hospital (WPH)

**Medical staff**
Professor Sam H Ahmedzai, Professor of Palliative Medicine  
Dr Vandana Vora, Consultant in Palliative Medicine  
Dr Eleanor Smith, Consultant in Palliative Medicine

**Clinical Nurse Specialists**
Julia Newell, Macmillan Palliative Care CNS  
Sian Richardson, Macmillan Palliative Care CNS  
Vanessa Spawton, Macmillan Palliative Care CNS  
Liz Newell, Macmillan Palliative Care CNS  
Lynne Wells, Macmillan Palliative Care CNS

Tel 0114 226 5260  
Fax 0114 226 5745

**Medical secretaries**
Julie Banks  
Tel 0114 2265602  
Fax: 0114 2265745

Support secretary  
Tel 0114 2265359  
Fax: 0114 2265745

**Palliative Care Outpatient Clinics**
To make an appointment please send referral or contact secretary on 0114 2265602

- **Prof Sam Ahmedzai’s Clinic**  
  RHH  Monday PM
- **Dr Vandana Vora’s Clinic**  
  WPH  Tuesday AM
- **Dr Eleanor Smith’s Clinic**  
  RHH  Wednesday PM
Our 20-bed In Patient Unit cares for patients suffering from active and/or progressive and advanced disease who require intensive symptom control, support with complex social, psychological or spiritual issues or who need care at the end of life. We also offer Community Specialist Palliative Care Nurse visits to patients in their own homes. The community team’s main aim is to support patients throughout their illness so that they have the best possible quality of life, relief from symptoms, and flexible choices about where they are looked after. The team works with GPs, district nurses, nursing home staff, hospital consultants, specialist hospital nurses and other health professionals to develop care programmes that meet the individual needs of each of our home-based patients. Our Therapies and Rehabilitation Centre, which patients attend as day visitors, also helps to improve quality of life for people receiving palliative care while living at home. We do this by designing a personal programme of specialist therapies, treatments and advice to meet each patient’s particular physical, psychological, emotional and practical needs. Patients are accepted based on their need rather than diagnosis. Referrals for any of our services are made by using the referral form which can be downloaded from the NHS Sheffield website.

Key Members of the Hospice Team

Peter Hartland, Chief Executive Officer
Tel: 0114 236 9911
Fax: 0114 235 1321
Email: p.hartland@hospicesheffield.co.uk

Dr Vandana Vora, Consultant and Director of Medicine
Tel: 0114 235 7457
Fax: 0114 235 1321
Email: v.vora@hospicesheffield.co.uk

Judith Park, Director of Patient Services
Tel: 0114 236 9911
Fax: 0114 235 1321
Email: j.park@hospicesheffield.co.uk

Dr Eleanor Smith, Consultant in Palliative Medicine
Tel: 0114 235 7457
Fax: 0114 235 1321
Email: e.smith@hospicesheffield.co.uk

Dr Sam Kyeremateng, Consultant in Palliative Medicine
Tel: 0114 235 7457
Fax: 0114 235 1321
Email: skyeremateng@nhs.net

Dr Andy Kitlowski, GP Specialty Doctor
Tel: 0114 235 7457
Fax: 0114 235 1321
Email: ajkitlowski@btinternet.com

Community Specialist Palliative Care Nursing Team

Debbie Saunby, Lead Nurse
Tel: 0114 236 9911
Fax: 0114 235 1321
Email: d.saunby@hospicesheffield.co.uk

Bereavement Service

Penny Merrett, Bereavement Co-ordinator
Tel: 0114 236 9911
Fax: 0114 235 1321
Email: p.merrit@hospicesheffield.co.uk

Allied Health Professionals

Nancy Jones, Allied Health Professional Manager
Tel: 0114 236 9911
Fax: 0114 235 1321
Email: n.jones@hospicesheffield.co.uk
Weston Park Cancer Information and Support Centre
23 Northumberland Road, Sheffield, S10 2TX
Tel: 0114 226 5391

Karen Holmes, Centre Manager
Tel: 0114 226 5666
Fax: 0114 226 5347
Email: info@cancersupportcentre.co.uk
Website: www.cancersupportcentre.co.uk

The Centre provides a drop-in cancer information and advice service to cancer patients, their carers, relatives, friends and professionals, at any stage in the disease. Open Monday to Friday 9.00 am – 4.00 pm, with health care professionals available to take any enquiry.

**Patients course:** ‘Positive about Life’, 6 week course to help patients adjust and live their lives to the full.

**Carers Course:** 6 week course to help carers support the patients and to take care of themselves.

**Bereavement course:** 5 week course, available to those who have lost someone to cancer.

**Welfare advice** is available on an appointment system, as is legal advice on Wills and lasting power of attorney.

Cavendish Cancer Care
27 Wilkinson Street, Sheffield, S10 2GB
Tel: 0114 278 4600
Fax: 0114 278 4611
Email: enquiries@cavcare.org
Website: www.cavcare.org.uk

The Cavendish Centre is a charitable organisation in Sheffield offering free supportive care, assessment, counselling a range of certain complementary therapies to people with cancer and to their carers. The Centre also offers a service specifically to children of families affected by cancer.

All support and therapy is offered in addition to mainstream healthcare and people can refer themselves to the Centre at any stage of the illness. The support is aimed at helping people to regain control and so to improve the quality of their lives.

The choice of therapy is only made after careful assessment and patients are reviewed following their course of therapy. All the therapists are trained, qualified and experienced both in their specific therapy and in treating people with a diagnosis of cancer.

**Key Members of the Team**

Lynn Seymour, Therapy Services Manager
Tel: 0114 2784600
Email: l.seymour@cavcare.org.uk
Intensive Home Nursing Service/Variable Intensity Palliative Care Service

Michael Carlisle Centre
Froggatt Wing
75 Osborne Road
Sheffield
S11 9BJ

Tel: 0114 271 6679
Fax: 0114 271 6026

Rebekah Matthews Service Co-ordinator
Tel: 0114 271 6679
Email: rebekah.matthews@nhs.net

The Intensive Home Nursing Service (IHNS) is a City-Wide service hosted by Sheffield South West Primary Care Trust. The team is made up of around 80 support workers, who deliver the hands on care, led by a team of five qualified nurses, with clerical support. The IHNS offers a resource to other services to enhance and complement their care. Referrals are taken from any health or social care professional, either community or hospital based, such as District Nurses, Social Workers, General Practitioners and Hospital Liaison Departments. The IHNS provides care for patients who are believed to be in the last few weeks of life. The service provides varying levels of care depending on the needs of the individual. This can be as much as 24 hour care, when the patient is anticipated to be in the last week of life.

The IHNS also provides the Variable Intensity Palliative Care Scheme (VIP). The aim of the VIP service is to enhance and increase the current service to provide further support for those caring informally, by offering a variety of care options to meet the needs of the individual. People referred to the VIP service will have a diagnosis of a life limiting illness (cancer & non-cancer). Care will be provided following assessment and identification of need by preferably the VIP lead nurse or one of the qualified nurses in the IHNS.

Examples of appropriate use:

People whose needs are currently being met by family members and informal carers, acknowledging that such carers may require ‘respite at home’ to enable them to have time off.
People who are not yet in the terminal phase of their illness, but are experiencing an acute episode of illness.
To enable people who are in Hospital or Hospice to spend some time/respite in their own homes.
To enable carers to return to paid employment.
University Of Sheffield
University of Sheffield
Academic Unit of Supportive Care
Department of Oncology
School of Medicine and Biomedical Science
The University of Sheffield
E Floor
The Medical School
Beech Hill Road
Sheffield S10 2RX

Secretary: Mrs Deborah Reid (formerly Kirk)
Tel: (+44) 0114 271 3082
Fax: (+44) 0114 271 3314
email: d.kirk@sheffield.ac.uk

The Academic Unit of Supportive Care provides research and teaching within the Sheffield and South Yorkshire palliative care services. Medical staff work in the Central Campus and Northern General Hospitals alongside Clinical Nurse Specialists, providing supportive and palliative care in the acute sector including for patients having active curative treatments. We also have input into the community service in Sheffield. We train specialist registrars and medical students and take placements from doctors, nurses and pharmacists wishing to learn more about therapeutics in palliative medicine and modern supportive care.

Sheffield Macmillan Lymphoedema Service
Fairlawns
621 Middlewood Road
Sheffield S6 1TT
Tel: 0114 2320689
Fax: 0114 2292949

Jane Harding, Macmillan Lymphoedema Specialist Physiotherapist
Tel: 0114 2320689
Fax: 0114 2292949
Email: jharding2@nhs.net

The service provides advice, support, education and evidence–based information to all patients in the management of their lymphoedema.
We are open 9.00am – 5pm each weekday except Friday when we close at 4.00pm.
We also provide appropriate information, quality education and training to all professionals who have contact with patients who are at risk of developing or have developed lymphoedema.
Patient Support Groups

Unfortunately the Network has no control over the quality of support and information provided by any particular patient support group, therefore, we are not able to formally to endorse them. However, we are please to provide contact details but with the observation that individual patients, their families and carers have to decide whether the support they can offer is of value to them.

Local Support Groups & Help Lines

BARNSLEY

Barnsley Bereavement Support
Tel: 01226 300565

Barnsley Cancer User Group
Elaine Guest
Tel: 01226 734000 x3979

Volunteer Breast Surgery Counsellors
Tel: 01226 730000 x2220

NORTH DERBYSHIRE

North Derbyshire Cancer Services User Group
This is a group made up of cancer services users, carers and healthcare professionals interested in improving services for people living with cancer.
The group meets once a month on a Saturday morning (except August and December)
Discuss the needs of patients and carers
Look for opportunities to improve cancer services
Advise the health service about cancer care for people in North Derbyshire from a user’s point of view
Co-ordinate the views of people with cancer, their family and friends

The following support groups are held for patients, relatives and carers to share their experience and information. In addition, the groups arrange for speakers to attend meetings to give information on specific topics relevant to the patient group.

Breast Cancer Support Group
Bosom Buddies – Chesterfield, uniting against breast cancer. For ladies who have had breast cancer to meet, discuss and find help together. (Donna Ashley 01246 512356)

Colorectal Cancer Support Group
An informal support group for colorectal cancer patients and their relatives/carers. The group meets regularly and is supported by the colorectal team (Ian Fretwell, Eileen Mallender and Kim Smith 01246 512715).

Prostate Cancer Support Group
An informal support group for prostate cancer patients and their relatives/carers. The group
meets monthly and is supported by the staff within the Urology Team. (Nicky James, David Johnson and Gail McPhail Tel 01246 512596)

DONCASTER & BASSETLAW

Aurora Buddies Club ABC
(Drop in for a chat and coffee)
Meetings are held the first Saturday of every month from 10am until 12 noon

Buzzom Buddies
The newly formed Breast Care Support Group in the Bassetlaw area, Buzzom Buddies, meets on the second Thursday of every month from 6.30pm to 8.30pm in the Post Graduate Education Centre (PGEC) at Bassetlaw Hospital. The meetings offer support and social activities. Breast Care Nurses are available to talk to in private if required and family and friends are welcome.
Contact: 01302 366666 Ext 3926

Cancer Support Group
This support group provides the opportunity for cancer patients, their families, friends, carers, healthcare and other professionals to meet in an informal and friendly setting to share experiences and to support and encourage each other. Meetings are held on the first Wednesday of every month from 6.30pm to 8pm in the Boardroom, Gate 4, Doncaster Royal Infirmary. For further details telephone Doncaster (01302) 366666 extension 3143 or extension 3324.

Doncaster & Bassetlaw Cancer Services Group
This group is for patients and their carers who are affected by cancer and who would like to give a view on cancer services, care and treatment. If you would like to get involved in surveys, questionnaires and/or group meetings or simply want to find out more, please contact Doncaster (01302) 842688 or 01302 366666 Extension 3194.

Doncaster CVS
Doncaster CVS can support self-help groups to make links with others. For example, by providing information about national voluntary organisations, linking together groups of similar interests, linking voluntary and community organisations with statutory authorities, and publishing a directory of voluntary and community organisations active in Doncaster Metropolitan Borough.
A Self-Help Group consists of people with personal experiences of a similar problem or life situation, either directly or through their family or friends. Sharing experiences helps them to give each other a unique quality of mutual support by exchanging practical information and find ways of coping. Self-Help Groups are run for and by their members”.

Friday Club
An invited group to support ladies with advanced breast cancer. This is an informal setting. These are fixed 6 sessions held randomly throughout the year on a Friday afternoon at various venues between Bassetlaw and Doncaster.
Contact: 01302 366666 Ext 3926

Life After Breast Cancer
The Doncaster Life After Breast Cancer Support Group meets on the first Monday of every month at the Earl of Doncaster, Bennetthorpe from 7pm to 9pm. There are social events and visiting speakers and a breast care nurse is in attendance.
Contact: 01302 556268 or 01405 740511 (evenings)

**Lymphoedema Support Group**
Telephone: 07980 977685
The service supports and encourages the lymphoedema support group which is managed by patients for sufferers and their carers. The support group is an extension of the North Trent Lymphoedema Support Group

**North Trent**
The service works within the North Trent Lymphoedema Framework and all the practitioners throughout the North Trent meet regularly to develop the standards, guidelines and protocols across the region to ensure equity of care. The practitioners of the North Trent region have formed a new group with the support groups of the region The North Trent Practitioners and Users Group to ensure patient led services

**Thorne Moorends Cancer Support Group**
The Thorne Moorends Cancer Support Group were formed on 15th January 2005, this was done as a result of the facts supplied that Doncaster is amongst the top ten areas affected by cancer, and Moorends followed by Thorne is the highest within the borough. In addition there was no actual support to people diagnosed or carers. The group meets on the third Tuesday of every month and the meetings take place at 12 noon at The Buffalo public house, Marshland Road and each meeting is accompanied by a buffet lunch. There are around 25 people in the group whose aims are to offer support to anyone affected by cancer and to assist with transport if required for treatment and other needs. The group are currently awaiting a decision of funding to create their own Peace Garden in Moorends, the money for the garden furniture has already been found by a grant from Doncaster PCT East.
The secretary can be contacted on 01302 842932 or mobile 07751 793009

**ROtherham**

**Breast Cancer Support Group Rotherham**
Chairperson: Mary Beech
Secretary: Sandra Ripon
Tel: 0114 2877246
Tel: 01909 568416

**Dearne Valley Cancer Support Group**
Chair: Louise Evans
Tel: 01709 877229

**Marie Curie Community Nursing**
Doncaster Gate Hospital

**Cancer Research Campaign (Rotherham)**
13 Fox Close
Kimberworth Park
Rotherham S61 3BE
Mrs S Walker
Tel: 01709 552543

**Laryngectomy Support Group**
Miss S Dent & Mrs E Hallam
Speech/Language Therapy Departments:
Rotherham District General Hospital
Tel: 01709 307015

**Doncaster Gate Hospital**
Tel: 01709 304941

**Parents Association of Children with Tumours and Leukaemia**
Locality manager Mrs Gill Mennell
Tel: 01709 304834

Sheffield Children’s Hospital
Western Bank, Sheffield
Tel: 0114 2724570

Rotherham Cancer Support Group
Mavis Rodgers & Yvonne Vicarage
Tel: 01709 740240 or 01709 710720

SHEFFIELD

Cavendish Centre
27 Wilkinson Street
Sheffield
S10 2GB
Tel: 0114 275 4070
Website: www.cavcare.org

Weston Park Cancer Information and Support Centre
23 Northumberland Road
Sheffield
S10 2TX
Tel: 0114 226 5666
Fax: 0114 226 5347
Website: www.cancersupportcentre.co.uk

HUG
Help for Upper Gastrointestinal Cancer Patients
Contact: Anne Crofts
Tel: 0114 271 4054

Haematology Support Group
Contact: Diane Morrison
Tel: 0114 271 1625

Brain Tumour Support Group
Contact: Helen Lee
Tel: 0114 271 2019

Sarcoma Support Group
Contact: Judy Darwent
Tel: 0114 226 1436

Heads Together Support Group
Support group for patients with head and neck cancers
Contact: Louise Marley
Tel: 0114 226 8776

Positive about Life course for all cancer patients
Contact: Vicky Brady
Tel: 0114 226 5666

Bowel Cancer Support Group
Contact: Georgia Thompson
Tel: 0114 271 4809

Carers Course
Contact: Vicky Brady
Tel: 0114 2265666

**Bereavement Course**
Contact: Vicky Brady
Tel: 0114 2265666

**Sheffield and Rotherham Asbestos Group (SARAG)**
Tel: 01709 360 672

**Lymphoedema Support group**
Contact: Pam 0114 236 1205
Jan 0114 262 0195

**Look Good, Feel Better.**
Beauty make-over workshop for all ladies affected by cancer
Contact: Weston Park cancer Information and Support centre
Tel: 0114 2265391
[www.lookgoodfeelbetter.co.uk](http://www.lookgoodfeelbetter.co.uk)
National Support Groups & Help Lines

Beating Bowel Cancer
39 Crown Road,
St. Margarets,
Twickenham,
Middlesex
TW1 3EJ
Tel: 020 8892 5256
Fax: 020 8892 1008
Website:  www.beatingbowelcancer.org

Bowel Cancer UK London
7 Rickett Street
London SW6 1RU
Tel: 020 7381 9711
Website:  www.bowelcanceruk.org.uk

Breast Cancer Care
Kiln House
210 New Kings Road
London SW6 4NZ (registered office)
Tel: 020 7384 2984 (administration)
Fax: 020 7384 3387
Website:  www.breastcancercare.org.uk

British Lung Foundation
73-75 Goswell Road
London
EC1V 6ER
Tel: 08458 505020 (administration)
Website:  www.lunguk.org

The Continence Foundation
307 Hatton Square
16 Baldwins Gardens
London ECIN 7RJ
Tel: 0845 345 0165
Fax: 020 7404 6876
Website:  www.continencefoundation.org.uk

Cancer Black Care
79 Acton Lane,
London,
NW10 8UT
Tel: 020 8961 4151
Fax: 020 8 961 4152
Website:  www.cancerblackcare.org

Cruse Bereavement Care
Cruse House, 126 Sheen Road
Richmond, Surrey
TW9 1UR
Tel: 020 8939 9530
Fax 020 8940 7638
Website  www.crusebereavementcare.org.uk

Leukaemia Research
39-40 Eagle Street
London
WC1R 4TH
Tel: 020 7405 0101
Fax: 020 7405 3139
Website  www.lrf.org.uk

Macmillan
Macmillan Support Line
Macmillan Cancer Support
89 Albert Embankment
London
SE1 7QU
Tel: 0808 808 0000 (freephone)
Website  www.maccmillan.org.uk

Oesophageal Patient Association
22 Vulcan House
Vulcan Road
Solihull
West Midlands
B91 2JY
Tel: 0121 704 9860
Website  www.opa.org.uk

Prostate Cancer Charity
3 Angel Walk

Roy Castle Lung Cancer Foundation
200 London Road
London
W6 9HX
Tel    020 8222 7639
or    0845 300 8383 (confidential help line)
Fax:  020 300 7639
Website www.prostate-cancer.org.uk

Liverpool, Merseyside
L3 9TA
Tel: 0871 220 5426
Fax: 0871 220 5427
Website www.roycastle.org

Winston’s Wish
Clara Burgess Centre
Bayshill Road
Cheltenham
GL50 3AW
Tel: 01242 515157
or 0845 20 30 40
Fax: 01242 546187
Website www.winstonswish.org.uk

Teenage Cancer Trust
38 Warren Street
London
W1T 6AE
Tel: 020 7387 1000
Fax: 020 7387 6000
Website www.teenagecancertrust.org

Cancer Research UK
Angel Building
407 St John Street
London EC1V 4AD
Tel: (Supporter Services) 0300 123 1861
Website www.cancerresearchuk.org

Child Bereavement Charity
The Saunderton Estate
Wycombe Road
Saunderton
Buckinghamshire
HP14 4BF
Tel: 01494 568900
Website www.childbereavement.org.uk

Carers Direct
Tel: 0808 802 0202
www.nhs.uk/carer indirect

RIPRAP
This site is developed especially for 12-16 year olds who have a parent with cancer.
Hilde Hjelmeland Ahmedzai
Riprap Project Manager
University of Sheffield
Trent Palliative Care Centre
Little Common Lane
Sheffield S11 9NE
Tel: 0114 271 2950
Website www.riprap.org.uk