

## Yorkshire and the Humber Early Intervention in Psychosis Network Minutes 19 July 2018, 13:30-16:30 Oxford Place Centre, Leeds

No.	AGENDA ITEMS	Action By
1.	<p><b>Welcome, Introductions &amp; Housekeeping, Sarah Boul, Quality Improvement Manager, Yorkshire and the Humber Clinical Networks</b></p> <p>Sarah Boul welcomed everyone to the meeting, thanked everyone for attending and reiterated that the aim of the meeting was to focus on the results of the CCQI audit.</p>	
2.	<p><b>National EIP Work Programme Overview and National Response to CCQI Results, Amy Clark, Programme Manager, Adult Mental Health, NHS England</b></p> <p>Amy Clark presented to the attendees giving an update on the Early Intervention in Psychosis standard, the latest data from CCQI audit and the next steps at a national level. Amy Clark specifically thanked all the services for the progress they have made since the standard was introduced and advised that EIP in England is world-leading in access and quality of care. Regarding next steps for the programme Amy Clark outlined the national team would be focussing on launching a triangulation tool to analyse and disseminate data; the mental health investment standard, improving physical health and access to employment, developing the workforce, improving outcomes, ARMS and over 35s and developing SNOMED guidance. Please see the slide pack for more information.</p> <p><b>Questions and Answers:</b></p> <p>Q. A handful of services achieved level 4 in the recent audit is there any learning to share from these services? A. NHS England has asked the services to write a case study to ensure best practice can be shared across England.</p> <p>Q. How do we feedback on the results? A. Please email Amy Clark who is happy to feedback. Please send specific examples as this will help with clarity around potential issues.</p> <p>Q. The employment part of the audit seems arbitrary and wasn't initially in the questions? A. The denominator for employment is people who were not in work.</p> <p>Q. What are you looking for around the family interventions work? A. It is harder to ensure protected time for family interventions and so we want to understand how teams manage to deliver it, how it is supervised etc.</p>	
3.	<p><b>CCQI Results and Next Steps for Yorkshire and the Humber Services, Moggie McGowan, Co-Chair, Clinical Advisor (Y&amp;H IRIS &amp; NHS England North)</b></p> <p>Moggie McGowan presented to the attendees giving an update on CBT and FI training, PSI training, Deep Dives 2018, Mapping, New IRIS website, NCAP, CCQI accreditation and the NHS England North EIP event set for 27th September 2018, in Manchester.</p> <p>Regarding CBTp and FI training Moggie advised that interest in the course had</p>	

	<p>been scoped but confirmation of salary support for the course had not yet been received from Health Education England (HEE).</p> <p><b>Action: Sarah Boul to follow up funding for CBTp and FI training with HEE.</b></p> <p>Regarding mapping Moggie McGowan requested that all services review their websites to ensure that they accurately reflect the services offered; particularly around opening hours and over 35's services.</p> <p><b>Action: All services to review their websites and update accordingly regarding the services on offer.</b></p> <p>Regarding CCQI accreditation Moggie McGowan encouraged services to look into this, as it had benefits for the team and pathway.</p> <p><b>Action: All to consider signing up for the CCQI accreditation.</b></p> <p>Moggie McGowan then presented an overview of the Yorkshire and the Humber results from the CCQI audit highlighting areas of excellence and areas for development. Please see the slide pack for more information.</p> <p><b>Questions and Answers:</b></p> <p>Q. Can we see the specific details behind the audit?</p> <p>A. The results are anonymised but we will send out the overview slides. Additionally, I have seen all the results and will happily talk through any issues with individual services. In some Clinical Network areas services have agreed to openly share their data and this is an option in Yorkshire and the Humber also.</p> <p>Q. What is the perspective on offering a 2 year service?</p> <p>A. The service guidelines and commissioning guidelines say an average of 3 years and research indicates 3 years over 2 but more evidence is needed around this, particularly downstream once people have been discharged.</p> <p>Q. How will services be performance managed on the audit results?</p> <p>A. As yet we do not know, the national team is developing this. There is a risk of teams being devalued if the focus is only on two outcome measures and so this remains an ongoing conversation at this time.</p>	<p><b>Sarah Boul</b></p> <p><b>All</b></p> <p><b>All</b></p>
<p>4.</p>	<p><b>Intensive Support Team (IST) Update and Offer to EIP Services, Caroline Coxon, IST Manager, NHS Improvement</b></p> <p>Caroline Coxon presented to the attendees giving an overview of the IST and the proposed support offer to services in 2018/19. The main areas of focus for the IST are data completeness and data quality; demand and capacity, pathway design and value for money: investment and productivity.</p> <p>Please see the slide pack for more information.</p> <p><b>Questions and Answers:</b></p> <p>Q. How do we access IST support?</p> <p>A. You can approach the IST directly. However, both commissioners and providers have to be in agreement over IST involvement in providing service support. Please</p>	

	<p>do discuss access to IST with Moggie McGowan or contact us directly via email.</p> <p>Q. Does HONOS have to be recorded by an EI team member? A. As yet we are unsure if the data systems can differentiate who is inputting. However, we will take this query away with us and investigate.</p> <p>Q. Do you look at two HONOS scores or 1? A. It would be two scores within any period in an EI team. Each Trust will have their own policy on this and I would recommend checking local policy.</p> <p>Q. Do the data workshops cover SNOMED? A. Yes.</p>	
<p>5.</p>	<p><b>Group Discussion</b></p> <p>Steve Wright introduced the group discussion session and asked attendees to focus on the following topic areas:</p> <ul style="list-style-type: none"> <li>• What is going well?</li> <li>• What is going less well?</li> <li>• What trajectories do the teams think they are on to meet the quality standards/over 35s/ARMS?</li> <li>• What support might be needed from the Clinical Network/STPs/IST?</li> <li>• What are teams doing that would be helpful to share?</li> <li>• What have we learned so far?</li> </ul> <p>Steve Wright asked the attendees to discuss, share best practice and capture feedback on the forms provided.</p>	
<p>6.</p>	<p><b>Summary, Dr Steve Wright, Consultant Psychiatrist, TEWV</b></p> <p>Steve Wright summarised the conversations that had been held on the topic areas outlined above and identified the following key points:</p> <ul style="list-style-type: none"> <li>• Going well – support of service development, peer support work, CBTp training, ARMS in some localities and investing in personal trainers for physical health in SMI.</li> <li>• Going less well – caseloads, flow back to primary care, capacity, services feeling unsupported by the wider Trust, not enough CBTp or Family Interventions supervisors.</li> <li>• Trajectories – most services feel on track to deliver and those who do not feel on track will embrace the support offer from the Network and IST</li> <li>• Support Needed – Help with establishing IPS services, support from IST and help to use the triangulation tool to best effect</li> <li>• Helpful to share – Bradford assessment centre model, ARMS pathways in Bradford and Barnsley and best practice around personal trainers for physical healthcare</li> <li>• Learning so far – there has been significant amounts of learning and services have come a really long way in the last 10 years.</li> </ul> <p>Steve Wright advised the attendees that the feedback captured from each discussion topic would be consolidated and typed up by the Clinical Network.</p> <p><b>Action: Carole Tarff to compile table top discussions into summary document.</b></p>	<p><b>Carole Tarff</b></p>

7.	<p><b>Next Steps, Evaluation and Close, Dr Steve Wright, Consultant Psychiatrist, TEWV</b></p> <ul style="list-style-type: none"> <li>- <b>Evaluation</b> Steve Wright asked the attendees to complete their evaluation forms and leave them on the tables for collation by the network.</li> <li>- <b>Closing Remarks</b> Steve Wright thanked the presenters, all attendees and the Clinical Network. Steve Wright also advised that if anyone had suggestions for the next meeting to please get in touch.</li> </ul> <p><b>Action: All to consider suggestions for the theme of the next meeting and email them to <a href="mailto:sarah.boul@nhs.net">sarah.boul@nhs.net</a>.</b></p>	<b>All</b>
<b>ITEMS FOR INFORMATION</b>		
	<p><b>Future Meetings:</b> EIP Data Quality Workshop, Monday 17 September 2018, 13:00-16:00, Leeds, Venue to be confirmed. Book your place <a href="#">here</a>.</p> <p>EIP Network Meeting, Thursday 15 November 2018, 12:30-16:30, Leeds, Venue to be confirmed. Book your place <a href="#">here</a>.</p>	