

IAPT-LTC Conference 31.10.17

Table Top Discussions on Challenges and Concerns

Summary Feedback

1. Key challenges and concerns - What are your main challenges and concerns for implementing IAPT-LTC services?

Feedback:

- Staffing from a Training Capacity,
- Funding,
- Care Space,
- Data Leakage,
- Integration into wider health professionals,
- Cost implications,
- Calibre of staff,
- Recording of data for patients receiving treatment not immediately seen by IAPT team,
- Inaccessibility,
- Lack of accommodation,
- Lack of training places available,
- High dropout rates,
- Selling this to LTC Service,
- Achievement of integration,
- Recruitment of staff,
- Achievement within primary care,
- NICE guidelines - with the guidance work,
- Waiting list in core,
- Identifying the right people to contact and dealing with resistance,
- Problems with current systems and databases supporting the information,
- Negotiating with commissioners around funding for expansion

2. Possible solutions - What are the possible solutions to your main challenges and concerns?

Feedback:

- Work with existing LTC services,
- Recognise clients/patients that come through core work that fit the criteria,
- Start early conversations and analysis of data,

- Use physical health teams practitioner to teach IAPT staff about LTC and vice versa,
- Cultural change,
- Use of positive language,
- Opportunities to develop relationships,
- Recruiting from different professional backgrounds,
- Career structure introduction into new role,
- Sharing wave 1 & 2 best practice to encourage the CCG to progress with this,
- Making general public aware of this,
- Planning early,
- Room utilisation audit (lift buildings),
- Open referral routes.

3. Key stakeholder relationships - What stakeholder relationships do you need to develop to deliver your possible solutions?

Feedback:

- Physical Health Commissioners,
- Physical Health leads,
- GPs,
- Service users,
- Commissioners,
- Providers,
- Patients,
- Local authorities,
- Patient focus groups,
- IAPT workforce,
- HEE,
- NHS England,
- STP footprint,
- Consultants,
- 3rd sector,
- Acute trusts,
- Tertiary centres.